

How to enable text messages from the district

You must log into Campus Portal and change your Contact Preferences settings. Login, locate "User Account" and click on "Contact Preferences." Check the "Text (SMS)" boxes next to the phone number(s) to enable this feature. Save your changes. Text message and data rates may apply depending on your mobile phone carrier.

How to enable:

This is a sample screen in Campus Portal. After login, find "User Account", click on Parents/guardians must OPT IN to receive text messages. Select the type of notifications AND the phones where you wish to receive text messages.

| | | Emergency | Attendance | Behavior | General Notification | Priority Notification |
|----------------------------|------------|-------------------------------------|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| Household Phone [REDACTED] | Voice | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| | Text (SMS) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Cell Phone [REDACTED] | Voice | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | Text (SMS) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Work Phone [REDACTED] | Voice | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| | Text (SMS) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Email [REDACTED] | | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Secondary Email [REDACTED] | | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

Notes: Only high schools send attendance messages. Behavior messages are not sent. Teachers do not send text messages via Campus Portal.

† Your district may send some communications in languages other than English, if you prefer to be contacted in a another language your preferred language.

Definitions:

“Emergency” messages are for significant, urgent crises like a natural disaster or school emergency. These are extremely rare.

“Priority Notification” messages are the most common ones the district sends. These are for weather-related school closings, power outages, bus delays, last-minute event updates/cancellations and other important announcements.

“General Notification” messages are all other announcements. District messages are infrequent at once per month or fewer. A school will use this type of message more frequently.

"Attendance" -- Only high schools use this notification and they currently do not send them via text message.

"Behavior" notifications are not enabled for parents/guardians in Campus Portal.

"Teacher" notifications are not sent by voice mail or text message via Campus Portal.

Phone numbers can be updated under the “Family Members” tab in Campus Portal.

Questions

Question: My school/teacher uses a smart phone application called Remind to send me text messages. Will I receive texts from the district?

Answer: No, texts from the district must be enabled by changing your preferences in Campus Portal. A Remind user could forward to you information from the district, but it is not directly from Eastern Carver County Schools.

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